

I Need a Ticket to Osaka, Japan

Language for Booking Tickets by Chris Gunn

Materials:

Traveler Activity Sheet

Ticketing Agent Activity Sheet

Traveler Role Cards

Ticketing Agent Schedules and Fares

Purpose and Audience:

This role-play is intended for false beginners who are working in the tourist industry or need some survival travel English skills. It could also be used for business classes where the students are expected to travel frequently. The role-play includes the language for talking about airline tickets, fares, and schedules. The role-play also presents an opportunity to go over numbers in the hundreds and thousands and talking about preferences: *I'd like... I'd prefer...*

Warm-up:

As one possible warm-up, I prepare a few notes with the following instructions:

Your teacher is a travel agent. You want to buy a ticket to Paris, France. Buy your ticket from your teacher.

After the student has had a chance to digest the note, approach them and ask the following so that the whole class can see and hear: *Welcome to Chris's Travel (use your own name). How may I help you?* Hopefully, the student will ask you for a ticket to Paris. When the student does, go through the following list of questions stopping to explain any vocabulary items that the student doesn't understand:

Are you traveling alone?
Will this be one way or return?
When would you like to depart?
When would you like to return?
Do you mind a stopover? Or would you prefer direct?
Would you prefer economy, business, or first class?

After you have done this a few times, the students are usually familiar with the vocabulary in the role-play. Now, I begin the role-play.

Class Set-up for Role-play:

The students are divided into travelers and airline-ticketing agents. The travelers are given an activity sheet and a role card. The airline ticketing agents are given an activity sheet and the schedule and fares for their particular airline.

Class Activity:

Travelers go from airline to airline and inquire about airplane tickets. They write the information down that the ticketing agents give them. They use this information to decide which ticket and which airline best suits their role.

Airline Ticketing Agent Fares and Schedules

Each airline-ticketing agent should receive one airline schedule. The ticketing airline agents will use this schedule to inform travelers about fares and schedules.

Destination		Schedule	Stopover	Departs	Arrives	Price (Economy/Business/First Class)	
						One way	Return
South Korea	Incheon	Monday	no	9:20 AM	4:30 PM	\$477 / \$753 / \$1240	\$877 / \$1453 / \$2240
	Incheon	Wednesday	Beijing	9:20 AM	6:30 PM	\$427 / \$723 / \$1140	\$827 / \$1383 / \$2140
Japan	Incheon	Friday	no	9:20 AM	4:30 PM	\$477 / \$753 / \$1240	\$877 / \$1453 / \$2240
	Osaka	Tuesday	no	10:15 AM	5:40 PM	\$476 / \$752 / \$1100	\$776 / \$1352 / \$2100
	Osaka	Thursday	no	10:15 AM	5:40 PM	\$476 / \$752 / \$1100	\$776 / \$1352 / \$2100
	Osaka	Saturday	Tokyo	10:15 AM	7:40 PM	\$426 / \$722 / \$1100	\$726 / \$1252 / \$2000

Destination		Schedule	Stopover	Departs	Arrives	Price (Economy/Business/First Class)	
						One way	Return
South Korea	Incheon	Tuesday	no	8:45 AM	3:45 PM	\$445 / \$789 / \$1150	\$845 / \$1389 / \$2150
	Incheon	Thursday	no	8:45 AM	3:45 PM	\$445 / \$789 / \$1150	\$845 / \$1389 / \$2150
Japan	Incheon	Saturday	Manila	8:45 AM	5:15 PM	\$425 / \$749 / \$1050	\$790 / \$1453 / \$2240
	Osaka	Monday	no	11:10 AM	6:20 PM	\$446 / \$852 / \$1150	\$846 / \$1352 / \$2150
	Osaka	Wednesday	Hong Kong	11:10 AM	8:20 PM	\$426 / \$832 / \$1150	\$816 / \$1322 / \$2110
	Osaka	Friday	no	11:10 AM	6:20 PM	\$446 / \$852 / \$1150	\$846 / \$1352 / \$2150



Malama Airlines

Fares and Flight Schedules

Destination		Schedule	Stopover	Departs	Arrives	Price (Economy/Business/First Class)	
						One way	Return
South Korea	Incheon	Monday	no	9:30 AM	4:00 PM	\$545 / \$789 / \$1450	\$945 / \$1489 / \$2450
	Incheon	Tuesday	Jakarta	9:30 AM	5:45 PM	\$545 / \$789 / \$1450	\$915 / \$1469 / \$2350
	Incheon	Friday	no	9:30 AM	4:00 PM	\$545 / \$789 / \$1450	\$945 / \$1489 / \$2450
Japan	Osaka	Tuesday	no	7:50 AM	6:10 PM	\$346 / \$652 / \$1150	\$746 / \$1252 / \$2150
	Osaka	Friday	no	7:50 AM	6:10 PM	\$346 / \$652 / \$1150	\$746 / \$1252 / \$2150
	Osaka	Sunday	Manila	7:50 AM	7:10 PM	\$346 / \$652 / \$1150	\$726 / \$1352 / \$2150



Nappon Airlines

Fares and Flight Schedules

Destination		Schedule	Stopover	Departs	Arrives	Price (Economy/Business/First Class)	
						One way	Return
South Korea	Incheon	Wednesday	no	11:10 AM	8:20 PM	\$625 / \$970 / \$1500	\$1125 / \$1670 / \$2800
	Incheon	Thursday	no	11:10 AM	8:20 PM	\$625 / \$970 / \$1500	\$1125 / \$1670 / \$2800
	Incheon	Saturday	Bangkok	11:10 AM	9:40 PM	\$615 / \$970 / \$1500	\$1025 / \$1630 / \$2700
Japan	Osaka	Monday	no	8:45 AM	3:10 PM	\$495 / \$752 / \$1150	\$795 / \$1352 / \$2150
	Osaka	Friday	Hanoi	8:45 AM	5:15 PM	\$465 / \$742 / \$1090	\$785 / \$1252 / \$2050
	Osaka	Saturday	no	8:45 AM	3:10 PM	\$495 / \$752 / \$1150	\$795 / \$1352 / \$2150



Content Airlines

Fares and Flight Schedules

Destination		Schedule	Stopover	Departs	Arrives	Price (Economy/Business/First Class)	
						One way	Return
South Korea	Incheon	Wednesday	Shanghai	10:15 AM	7:10 PM	\$485 / \$652 / \$1050	\$785 / \$1252 / \$2050
	Incheon	Friday	no	10:15 AM	6:30 PM	\$495 / \$652 / \$1050	\$795 / \$1352 / \$2150
	Incheon	Sunday	no	10:15 AM	6:30 PM	\$495 / \$652 / \$1050	\$795 / \$1352 / \$2150
Japan	Osaka	Wednesday	Singapore	9:30AM	5:45 PM	\$615 / \$840 / \$1400	\$1125 / \$1670 / \$2800
	Osaka	Friday	no	9:30AM	4:15 PM	\$625 / \$870 / \$1400	\$1125 / \$1670 / \$2800
	Osaka	Sunday	no	9:30AM	4:15 PM	\$625 / \$870 / \$1400	\$1125 / \$1670 / \$2800



Amerikaner Airlines

Fares and Flight Schedules

Destination		Schedule	Stopover	Departs	Arrives	Price (Economy/Business/First Class)	
						One way	Return
South Korea	Incheon	Monday	no	9:10 AM	4:15 PM	\$446 / \$652 / \$1150	\$746 / \$1252 / \$2150
	Incheon	Thursday	no	9:10 AM	4:15 PM	\$446 / \$652 / \$1150	\$746 / \$1252 / \$2150
	Incheon	Friday	Taipei	9:10 AM	5:20 PM	\$426 / \$632 / \$1100	\$726 / \$1352 / \$2150
Japan	Osaka	Monday	no	12:10 PM	6:30 PM	\$545 / \$789 / \$1250	\$945 / \$1489 / \$2450
	Osaka	Thursday	Tokyo	12:10 PM	8:15 PM	\$525 / \$779 / \$1210	\$915 / \$1469 / \$2350
	Osaka	Saturday	no	12:10 PM	6:30 PM	\$545 / \$789 / \$1250	\$945 / \$1489 / \$2450



Candidian Airlines

Fares and Flight Schedules

Destination		Schedule	Stopover	Departs	Arrives	Price (Economy/Business/First Class)	
						One way	Return
South Korea	Incheon	Tuesday	no	7:50 AM	3:00 PM	\$480 / \$800 / \$1400	\$880 / \$1500 / \$2700
	Incheon	Wednesday	Manila	7:50 AM	4:10 PM	\$460 / \$780 / \$1300	\$860 / \$1450 / \$2600
	Incheon	Friday	no	7:50 AM	3:00 PM	\$480 / \$800 / \$1400	\$880 / \$1500 / \$2700
Japan	Osaka	Monday	no	9:40 AM	4:10 PM	\$515 / \$780 / \$1540	\$915 / \$1480 / \$2540
	Osaka	Thursday	Hong Kong	9:40 AM	5:30 PM	\$505 / \$780 / \$1540	\$905 / \$1420 / \$2500
	Osaka	Friday	no	9:40 AM	4:10 PM	\$515 / \$780 / \$1540	\$915 / \$1480 / \$2540



Pyramid Airlines

Fares and Flight Schedules

Destination		Schedule	Stopover	Departs	Arrives	Price (Economy/Business/First Class)	
						One way	Return
South Korea	Incheon	Tuesday	no	12:10 PM	7:35 PM	\$515 / \$780 / \$1540	\$915 / \$1480 / \$2540
	Incheon	Wednesday	Jakarta	12:10 PM	8:40 PM	\$505 / \$780 / \$1540	\$905 / \$1420 / \$2500
	Incheon	Saturday	no	12:10 PM	7:35 PM	\$515 / \$780 / \$1540	\$915 / \$1480 / \$2540
Japan	Osaka	Tuesday	no	9:10 AM	3:00 PM	\$480 / \$800 / \$1400	\$880 / \$1500 / \$2700
	Osaka	Friday	no	9:10 AM	3:00 PM	\$480 / \$800 / \$1400	\$880 / \$1500 / \$2700
	Osaka	Sunday	Taipei	9:10 AM	4:10 PM	\$460 / \$780 / \$1300	\$860 / \$1450 / \$2600

Traveler Role Cards

You are a businessman/businesswoman. You have an important business meeting in Osaka Japan next Thursday. You need a roundtrip ticket to Osaka Japan before Thursday. You are traveling alone and you would prefer a business class ticket since your boss is paying for the ticket. You would like to return the following Monday.

You are a student. You are flying to your home in Osaka for the holidays. You are broke so you need the cheapest ticket you can find. You would prefer to fly on Monday or Tuesday, but price is the most important thing. You would like to return in September.

You are a businessman/ businesswoman. You have some important business in Incheon, South Korea. You need to be in Incheon for a Tuesday morning business meeting. You are not sure when your business will be finished so you only want a one-way ticket, preferably business class. You are traveling with two other people from your company.

You are an English teacher. You have a teaching job in Osaka, Japan. You need to be in Osaka next Friday to start your job. You want a one-way economy ticket.

You are a rich tourist. You are traveling to Osaka, Japan on vacation with your three kids. You would like to go next Friday. Money is no object so you want a first class ticket without any stopovers. You would like to return the following Monday.

Your sister is getting married in Incheon, South Korea next Wednesday. You need to arrive in Incheon before Wednesday. You would like a return economy ticket. You are travelling with your brother and his wife. You would like to stay for about a week and then return on the following Wednesday.

You are a movie star. You are filming a movie in Incheon, South Korea. You need to be in Incheon next Monday. You don't know when the filming will be completed so ask for a one-way ticket. Of course, you want to travel first class.

You are moving to Incheon, South Korea with your family (wife/husband and 2 kids). You need one-way tickets. Moving is expensive so you had better go economy class. You would like to fly next Thursday or Friday.